

AlcoCARE Service & Support



Client Support Service for
Wall Mount 4 Devices



Lifetime Warranty &
ISO9001 Accredited



Fast & Professional Product
& Technical Support



Available to Australian
customers only



Factory Certified &
Trained Technicians



On-site & Back-to-base
Calibration Servicing Available



AlcoCARE™ is our dedicated support service program delivering prompt, expert technical assistance for our Wall Mount 4 (WM4) devices. Servicing and calibration, is available on-site, or through our efficient back-to-base support service centre.

Benefit from support directly from the developers and manufacturers of your product, backed with more than 35 years experience in servicing breath testing devices. AlcoCARE™ was specifically developed to address our clients' needs in equipment operation and maintenance.

Expert maintenance and technical assistance is provided exclusively by factory-trained specialists across our established nationwide service locations. Our ISO9001 certification for Quality Assurance demonstrates our commitment to excellence - ensuring continued premium service and support to customers globally.

ANNUAL CALIBRATION INCLUDES:

- » Complete service overhaul
- » Cleaning of mechanical components,
- » Inspection and replacement of consumable components,
- » Realignment of mechanical components, and
- » Implementation of any technical upgrades to hardware from the last service intervention.



On-Site Calibration

Our service team can provide a quote for on-site calibration services.

Back-to-base Calibration

Fast, accurate and reliable device calibration carried out at our servicing centre via our back-to-base service included with AlcoCARE.

Lifetime Warranty

AlcoCARE includes annual calibrations with our certified technicians to maintain the durability and performance of your WM4, even under extreme conditions. The longevity of your device relies on our calibration practices and when maintained with AlcoCARE we provide a Lifetime Warranty.



Quality
ISO 9001
SAI GLOBAL

For all your Alcohol & Drug Testing Requirements
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V1



Alcolizer
technology

TRUSTED ALWAYS